



Promoting the appropriate use,  
and reducing the abuse and misuse, of monitored drugs in Nova Scotia.

## Important Information for Pharmacists and Prescribers

### Reminder: call 1-844-550-1651 for eAccess Password Resets

A dedicated phone line for completion of eAccess password resets has been established. Registered eAccess Users can simply call **1-844-550-1651**. Callers will be required to answer security questions for identification and registration validation purposes.

It is important to note that this dedicated phone line is **only** to request eAccess password resets.

All other types of calls (i.e. registrations, trouble shooting, duplicate prescription pad orders, etc.) must still be directed to PMP staff during the Programs regular business hours (Monday to Friday 8 am to 5 pm), by calling (TF) 1-877-476-7767 or (T) 902-496-7123.

If you would like to register, the eAccess Registration and User Agreement forms are available for download on the [NSPMP website](#). The registration process takes approximately one (1) business day to complete. Once registered, users will be emailed, via two separate emails, a unique username and temporary password.

### The Prescribing Course – Safe Opioid Prescribing for Chronic Non-Cancer Pain

The Atlantic Mentorship Network - Pain & Addiction is offering "[The Prescribing Course - Safe Opioid Prescribing for Chronic Non-Cancer Pain \(CNCP\)](#)". The course will be held on January 23, 2016 at the Atlantica Oak Island Inn Resort, Western Shore.

The Prescribing Course will consist of:

- A one day workshop covering all aspects of opioid prescribing through small group, interdisciplinary and case-based discussion.
- A user-friendly "How-to" handbook (in both hard copy and electronic formats) providing quick access to detailed information on all aspects of prescribing opioids for CNCP.

This program meets the accreditation of the College of Family Physicians of Canada and has been approved for 6.5 MainPro-C, 6.5 MainPro-M1 and 13 CPE credits.

For online registration please visit: <http://www.bluesmartieconsulting.com/> or contact Gail Sloane, (T) 902- 402-4784 or (E) [info@bluesmartieconsulting.com](mailto:info@bluesmartieconsulting.com).

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Register today for  
eAccess  
[www.nspmp.ca](http://www.nspmp.ca)

PO Box 2200, Halifax NS B3J 3C6  
T: 902.496.7123 or  
TF: 1.877.476.7767  
F: 902.481.3157  
E: [pmp@medavie.bluecross.ca](mailto:pmp@medavie.bluecross.ca)



## Duplicate Prescription Pad Orders

Requests for duplicate prescription pads can be submitted by mail, email or telephone by calling (TF) 1-877-476-7747 or 902-496-7123. If requesting an order via mail, please ensure the order form is completed in full. **Please do not contact the NSPMP Medical Consultant to request a pad order.**

Please advise of any updates to the mailing address and/or contact number as this information is printed on the pads and is where the pads will be delivered to.

Please note that orders for duplicate prescription pads should be placed a minimum of 3 days prior to when required. Pad production takes approximately 2 business days to complete then there will be a minimum of 1 business day for delivery.

In situations where a prescriber requires a duplicate prescription pad immediately it may not be possible for the NSPMP to ensure delivery depending on the area of the province it is being sent to.

## DIS and NSPMP Monitored Drug Claims

The Nova Scotia Prescription Monitoring Program (NSPMP) has received feedback from prescribers expressing concern that prescriptions for monitored drugs are no longer captured when the drug is dispensed at a pharmacy connected to the Drug Information System (DIS). Please note that **all** claims for monitored drugs dispensed by a community pharmacy in Nova Scotia are required to be submitted to the NSPMP whether being dispensed from a DIS or Non-DIS pharmacy.

Should a pharmacist or a prescriber have a concern that a monitored drug prescription may not have been successfully transmitted, please call the NSPMP at (TF) 1-877-476-7767 or 902-496-7123.

## Part Fills

Prescribers with patients that require a monitored drug be dispensed in specific allotments must ensure that the duplicate prescription clearly indicates how the medication is to be dispensed. For instance if a prescription is for a total Quantity of 120 pills which are intended to be dispensed in allotments of 60 pills every 30 days. The directions should include clear instructions to this effect.



An example of how the duplicate prescription should be written is as follows:

ONLY ONE DRUG PER FORM		NO REFILLS
RX	QTY. NUMERIC 120	QTY. ALPHA <i>One hundred and twenty</i>
<i>Endocet</i>		
<i>Take 1 tablet twice daily</i>		
<i>Dispense 60 tablets every 30 days</i>		
IF APPROPRIATE, PLEASE INDICATE WEIGHT FOR PEDIATRIC PATIENTS		

In this situation the pharmacy will enter the total Quantity as 120 tablets but will only dispense 60 tablets each fill for a total of 2 dispenses. The first time the duplicate prescription is processed it is considered a First Fill. Any subsequent fills are considered Part Fills.