

## Potential Double Doctoring Messaging (NE or NEDD)

- The “NE” (or “NEDD”) message may or may not indicate a **potential** overuse/misuse situation. It is important to note that this message does not explicitly imply double doctoring. It was designed to give pharmacists more information.
- In order to receive a “NE” (or “NEDD”) message, the patient on a submitted claim must have had another narcotic/controlled duplicate prescription(s) **written by another prescriber and filled within last 30 days at another pharmacy.** *Please note that this message will only be received on “new” fills and not part-fills.*
- The “NE” (or “NEDD”) message includes the following information:
  - The transaction date of the conflicting claim
  - The pharmacy phone number that filled the conflicting claim
  - The drug name of the conflicting claim
  - The quantity dispensed for the conflicting claim

**Please Note:** If there are more than three possible conflicting claims, you will receive an additional "DD" response code which indicates "**more conflicting claims**". The number of messages that you receive may also be impacted by your pharmacy software

- It is up to the pharmacist to use his/her discretion and professional judgment to determine what appropriate action needs to be taken. Some possible preliminary actions may be:
  - Since the potential overuse/misuse message provides the phone number of the pharmacy that dispensed the conflicting prescription(s) a pharmacist may contact that pharmacy for more information
  - Call the NSPMP at 902-496-7123 and request a patient profile listing all narcotic/controlled duplicate prescription filled. This process can be completed within minutes.
  - Contact the prescriber (s)

**The following is an example of a “NEDD” message from the NSPMP:**

